Dear Friends,

We’ve all faced unprecedented challenges as a result of the COVID-19 pandemic, and yet, our communities have demonstrated tremendous resilience and determination in the face of these challenges. In the process, we’ve learned a great deal about how to better protect ourselves and limit the spread of the virus. This learning has helped to pave the way for our communities to slowly and thoughtfully begin the reopening process.

As you know, in early May, we began the first phase of our reopening by having all of our employees, with the exception of those in high-risk categories, return to the office. During this time, we’ve maintained social distancing protocols, restricted group gatherings, and required that face masks be worn when in the same space with others, and we plan to continue these measures for the foreseeable future.

We’re now ready to begin the second phase of our reopening process by resuming limited volunteer activity in June. The dates will vary by location based on local restrictions, so please make sure to check our website for details specific to each location. Medical Mission Teams and Free & Safety-Net Clinics should continue to submit orders through our Primary Care Supply Center online ordering system as we will not yet be resuming visitation to the Primary Care Supply Centers.

In preparation for this next phase, we’ve taken numerous steps to ensure that we’re providing a safe environment for our staff, partners, and volunteers while also continuing to serve those communities that need our support the most.

We recently conducted a deep cleaning of our facilities to disinfect all surfaces and make adjustments to our volunteer spaces. Additionally, we will implement the following precautionary measures at each of our locations.

- Only volunteers who have pre-registered in advance for a session will be allowed to volunteer. We are not accepting any walk-in volunteers who are not pre-registered for the session.
- Volunteer shifts will be limited to a maximum number of people at each location (West: 13, Northeast: 6, Southeast: 12).
- Anyone who is not feeling well or who is exhibiting COVID-19 symptoms will be asked to leave.
- We may occasionally screen both staff and volunteers with a hand-held thermometer.
- Social distancing, requiring a minimum of 6 feet of separation between people at all times, will be strictly enforced.
- Volunteers will be required to wear masks and gloves, which will be provided upon arrival, at all times during their volunteer shift.
- Hand sanitizer will be available throughout the volunteer areas.
- Floors will be marked with signage to direct traffic patterns, and work stations will be marked to allow for appropriate spacing between volunteers while working.
• Individuals who have been in a hospital or a medical facility recently will be required to wait 14 days from that time before volunteering with us.

The COVID-19 pandemic has heightened the need for PPE and other medical supplies and equipment both in the U.S. and around the world. Since February, we’ve donated more than 4.8 million units of PPE to over 240 hospitals, community clinics, and other nonprofit organizations, impacting 3.7 million people globally, and we’ve fulfilled 20 shipments of medical supplies and equipment needed to provide quality health care in underserved communities and bolster efforts to treat and contain COVID-19 around the world.

We are thankful for your continued support and commitment to our mission. Please check our website and social media for the latest updates and to learn more about how your support is having an impact.

Sincerely,

[Signature]

CEO & President
MedShare COVID-19 Update

Volunteer Activities:
We will resume limited volunteer activities in June. Details on start dates and maximum group size are listed below. For more information, please go to our volunteer page.

<table>
<thead>
<tr>
<th>Region</th>
<th>Start Date</th>
<th>Maximum Group Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>West</td>
<td>June 2, 2020</td>
<td>13</td>
</tr>
<tr>
<td>Northeast</td>
<td>June 16, 2020</td>
<td>6</td>
</tr>
<tr>
<td>Southeast</td>
<td>June 16, 2020</td>
<td>12</td>
</tr>
</tbody>
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Access to MedShare Offices:
We’ll allow limited visitation to our offices on an as-needed basis.

Primary Care Supply Center:
Our on-site Primary Care Supply Centers will remain closed. During this time, Medical Mission Team and Free & Safety-Net Clinic orders can be submitted through our Primary Care Supply Center online ordering system.

Shipments:
While we will continue to work on shipments, the COVID-19 pandemic has impacted our timeline for moving shipments through our process. We will communicate all available information with sponsoring organizations and keep them updated regarding the progress we are making.

We appreciate your understanding and patience during this time.