Dear Friends,

Although the COVID-19 pandemic is certainly still having a significant impact on every aspect of our lives, our communities are beginning to take thoughtful and measured steps towards a phased reopening. This will allow for an easing of some restrictions while maintaining protective measures that are essential to limiting the spread of COVID-19 over the long term.

Consistent with this approach, we will begin the first phase of our reopening by having our staff return to the office at all locations effective May 4, 2020. Protective measures including appropriate social distancing, a restriction on group gatherings, and wearing of face masks when in areas with other people will be in place to ensure that we maintain a safe work environment for our entire staff. Additionally, we will continue to restrict visitation to our sites to drop-offs and pick-ups of medical supplies and equipment for the foreseeable future.

The suspension of all volunteer activities will continue through June 2, 2020. Over the next month, we’ll assess protective measures needed to allow for the resumption of some volunteer activities in the near term. Our volunteers are integral to the work we do, and while we’re eager to welcome volunteers back, we want to make sure that we’re doing so in a safe and responsible manner.

As you know, the COVID-19 pandemic has continued to greatly impact communities here in the U.S. and around the world. In response, we’ve worked closely with hospitals, community clinics, and other nonprofit organizations to provide personal protective equipment (PPE) and other medical supplies to protect the health care professionals who are fighting COVID-19 on the front lines. Over the last six weeks, we’ve donated more than 1.2 million units of PPE to over 140 hospitals and clinics in the Atlanta and New York metropolitan areas and the San Francisco Bay Area.

We’re also continuing to fulfill international shipments of supplies and equipment as we have inventory and capacity to do so.

Our work wouldn’t be possible without the tremendous support of our partners, donors, and volunteers, and we are grateful to have you as part of our MedShare family. Please stay connected with us on social media for updates on our COVID-19 relief efforts and to see how your support is having an impact in our local communities as well as those around the world.

Sincerely,

CEO & President
MedShare COVID-19 Update

**Volunteer Activities:**
In accordance with the federal guidelines on social distancing, all volunteer activities will be suspended through June 2, 2020.

**Access to MedShare Offices:**
Visitation to our offices will be restricted to drop-offs and pick-ups of medical supplies and equipment through June 2 2020.

**Primary Care Supply Center:**
Our on-site Primary Care Supply Centers will be closed through June 2, 2020. During this time, Medical Mission Team and Free & Safety-Net Clinic orders can be submitted through our Primary Care Supply Center online ordering system, and orders will be fulfilled out of our Southeast Warehouse and Distribution Center as inventory is available.

**Shipments:**
While we will continue to work on shipments, the COVID-19 pandemic has significantly impacted our timeline for moving your shipment through our process. We will communicate all available information with sponsoring organizations and keep them updated regarding the progress we are making.

We appreciate your understanding and patience during this time.