Dear Friends,

We’ve continued to monitor the evolving situation related to the COVID-19 pandemic on a daily basis, as I’m sure you have as well. As the COVID-19 situation rapidly unfolds across the U.S., it has been taking a tremendous toll on our healthcare systems and our communities. It’s essential that we all do our part to help contain the spread of COVID-19.

In accordance with the recently updated federal guidelines on social distancing and essential businesses, we’ve decided to continue operating but extend the suspension of all volunteer activities at our facilities through April 30, 2020. Additionally, we will continue to restrict visitation to our sites to drop-offs and pick-ups of medical supplies and equipment. There will be some differences in this policy across our three locations based on local government restrictions and mandates. Please check our website for more details.

The need for medical supplies and equipment has only been amplified by this pandemic. To support the COVID-19 response in our communities, we’ve been partnering with community clinics, hospitals, and other nonprofit organizations in the Atlanta and New York metropolitan areas as well as the San Francisco Bay Area to provide personal protective equipment (PPE) and other urgently-needed medical supplies to healthcare professionals.

In the last two weeks, we’ve donated more than 82,000 N95 masks, 300,000 surgical masks, and other PPE and supplies to more than 75 U.S.-based hospitals and clinics in our surrounding communities. We’re sorting and packing PPE as quickly as we can in order to get it into the hands of our healthcare workers who need it the most to be able to protect themselves as they treat patients and fight to flatten the curve.

We’re also continuing to fulfill international shipments of supplies and equipment out of our Southeast and Western Warehouses and Distribution Centers as we have inventory and capacity to do so.

I want to thank you for your continued support and understanding during this time. We are all in this together. Follow us on social media to stay up-to-date on our COVID-19 relief efforts and to see how your support is being put to use to help our local communities and protect healthcare workers on the frontlines.

Sincerely,

CEO & President
MedShare COVID-19 Update

Volunteer Activities:
In accordance with the federal guidelines on social distancing, all volunteer activities will be suspended through April 30, 2020.

Access to MedShare Offices:
Visitation to our offices will be restricted to drop-offs and pick-ups of medical supplies and equipment through April 30, 2020.

Primary Care Supply Center:
Our on-site Primary Care Supply Centers will be closed through April 30, 2020. During this time, Medical Mission Team and Free & Safety-Net Clinic orders can be submitted through our Primary Care Supply Center online ordering system, and orders will be fulfilled out of our Southeast Warehouse and Distribution Center as inventory is available.

Shipments:
Now that the U.S. has become the new epicenter of the COVID-19 pandemic, we’ve had to make some adjustments to our operations to address several constraints that we are facing. While we will continue to work on shipments, the COVID-19 pandemic has significantly impacted our timeline for moving your shipment through our process. We will communicate all available information with sponsoring organizations and keep them updated regarding the progress we are making.

We appreciate your understanding and patience during this time.